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To Whom It May Concern:

We employed Riley Palmer Construction Company on two large residential projects and, based on my experience, I am pleased to recommend RPCC as your general contractor.

The first project was a substantial remodeling during which my family lived in the house for the duration of the project. Of primary importance in such a situation is the quality of supervision and control the contractor exercises over its own employees and its subcontractors. My family and I always felt perfectly comfortable with the workers in our home and they went out of their way not to inconvenience us. Part of this is due to the fact that RPCC makes one construction supervisor responsible for the project and he is on-site working most of the time. This gives the owner a convenient method of handling questions and concerns on the spot and speaks well of the company's organizational quality.

The second project was the construction of our new home. We chose RPCC for this project based on our prior experience with the company and because the house is a modern design. We simply felt no other construction company in this area had the ability to handle a residential project of this complexity. Key to this decision is the fact that Rodney Wilhite, an RPCC vice president who oversees construction, has a degree in architecture. This proved invaluable in interpretation of the design documents.

In addition to the issues specific to our home construction projects, RPCC has several qualities which will prove valuable on any project: quality of workmanship, direct and honest communication, and detailed budget and billing documents. Also very important has been RPCC's promptness in responding to the very few problems we've encountered post-construction.

Should you have any questions about our experience with Riley Palmer Construction Company not answered in this letter, please feel free to give me a call.

Sincerely,

Jann J. Bellamy