



BY CHOICE HOTELS

Mr. Sutton Webb
Riley Palmer Construction Company, Inc.
1208 Hays Street
Tallahassee, Florida 32301

Re: Mainstay Suites

Mr. Webb:

After having been operational for almost a year, I would like to thank Riley Palmer Construction Company for producing such a quality project. As this was a prototype Mainstay Suites Extended Stay Hotel whereas only one other had been built, the detail of the plans left a lot to be desired. Your company took the challenge and steadfastly worked to solve all issues, whether structural or architectural, with minimal delay to the project. In addition, we were even able to add a covered front entry that others said was not possible and had a design and estimate completed by your staff within a matter of hours. Since opening, our MainStay Suites has consistently ranked #1 within the brand in several key areas such as "Likelihood to Recommend" and "Room Condition." These scores should be viewed as a direct reflection on the quality of workmanship that went into our hotel.

Your trades who worked to construct this project did so in a safe and professional manner and were led by your superintendent, Travis Williams, who definitely "put in the time" to see to it that the project stayed on track. The project was continuously kept tidy and safety was always a top priority.

The honesty, integrity and professional service of Riley Palmer Construction Company was and is greatly appreciated. The hotel you created is an asset to our community as well as anyone who has the pleasure of visiting the Port St. Joe area!

Sincerely,

A handwritten signature in cursive script, appearing to read "Jason C. Bogan".

Jason C. Bogan
Executive Vice President/ C.O.O.
Tapper & Company Properties Mgt. Inc.

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